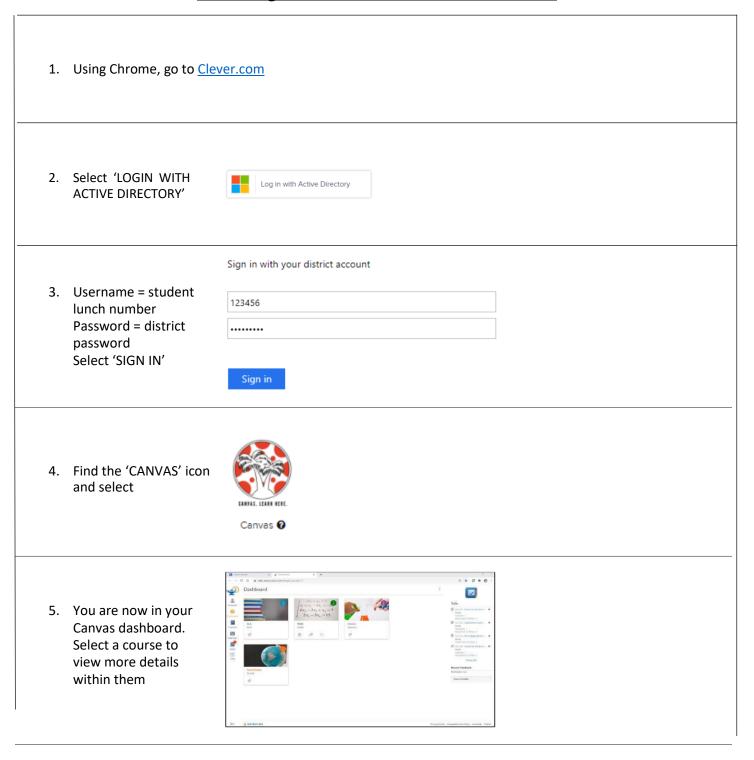
# **Gaining Access to Student Canvas**



# Password Troubleshoot Options

#### 1. New to the district and does not have an account

2. Select 'REGISTER A NEW ACCOUNT'

Register a New Account

3. Input all required information and select 'REGISTER'. Follow upcoming prompts

Register a New Parent Account

Current NCP'S Sucent
Enter the information below about one of your obtainer.

Student's School 'Student's Sc

#### 2. Not new to district, but password is not working

•	1401 New 10 district, but password is not working	
	Option #1: Reset Password through	1. Go to StudentConnection Password Reset
	StudentConnection	2. Input student number and birthdate
		3. Answer challenge question
		4. Reset password
		5. Sign in to clever using instructions above
	Option #2: Reset Password still not working	ONLY Email the grade level contact with the following information:
	ah.	Subject: Need Password
	6 <sup>th</sup> Grade – <u>Sara.LaBarbera@sdhc.k12.fl.us</u>	<b>Body:</b> Student First and Last Name
	7 <sup>th</sup> Grade – <u>Nancy.Keane@sdhc.k12.fl.us</u>	Student Number/ Lunch Number
	8 <sup>th</sup> Grade – <u>Sara.LaBarbera@sdhc.k12.fl.us</u>	
		<ol><li>You will receive a confirmation email with new password within 24 hours</li></ol>

## **Helpful Links**

Allows students to sign in and parents to register	HCPS Canvas Login
Provides Canvas how-to videos for parents	Family Canvas Guide
Provides Canvas how-to videos for students	Student Canvas Guide

## Recommendations:

- 1. Login in **PRIOR** to August 24th to identify any technical issues
- 2. PARENTS: Create your own Canvas account as school information will be sent directly to you at times